



October 24th –27th, 2018
Bali Nusa Dua Convention Center 2
Nusa Dua, Bali

FROM POTENTIAL TO REALITY : 2019 and Beyond



DATE & VENUE

Day, date : October 24th – 27th2018
 Venue : Bali Nusa Dua Convention Centre (BNDCC), Nusa Dua, BALI

TENTATIVE AGENDA

Wednesday, October 24 th , 2018		
11.00 – 17.00	RENDEZVOUS (networking)	Tanjung Benoa Hall, Legian Terrace
11.00 – 19.00	Early Registration	Registration Desk – Pecatu Lobby
18.00 – 21.00	Welcome Cocktail & Gala Dinner	Pecatu Lobby & Pecatu Hall
Thursday, October 25 th , 2018		
08.00 – 09.00	Registration & Coffee Morning	Pecatu Desk – Pecatu Lobby Pecatu Hall 1 & 2
09.00 – 09.15	“INDONESIA UPDATE” Welcome Address by The Chairman of AAUI	Main Venue – Pecatu Hall 3 & 5
09.15 – 09.30	Keynote Speech and official opening by Otoritas Jasa Keuangan	Main Venue – Pecatu Hall 3 & 5

Thursday, October 25 th , 2018		
09.30–12.00	<p>Panel Discussion 1 : Actualizing Positive Environment</p> <p>Topics :</p> <ol style="list-style-type: none"> Indonesian Economy Outlook <i>Mr. Yoga Affandi, Director, Financial Market Development, Bank Indonesia</i> Global vs Indonesian Insurance Industry Developments and Potentials <i>Mr. James Vickers, Chairman for Willis Re International</i> Increasing Awareness & Penetration: Case Study <i>Mr. Yeon HUR, Advisor of General Insurance Association of Korea</i> Increasing Transparency To Gain Consumer Trust <i>Mr. Harun Kannan Rajagopal, Director of Assurance, Ernst & Young</i> <p>Moderator : <i>Mrs. Widyawati, Director PT. Asuransi Wahana Tata</i></p>	Main Venue – Pecatu Hall 3 & 5
12.00-14.00	Lunch	Tanjung Benoa Hall
	Prayer	Legian Room
14.00–16.00	CEO Gathering for AAUI Members	Main Venue – Pecatu Hall 3 & 5
16.00–17.00	RENDEZVOUS (Networking)	Pecatu Hall 1 & 2

Friday, October 26 th , 2018		
08.00–09.00	Coffee Morning	Pecatu Hall 1 & 2
09.00–11.00	<p>Panel Discussion 2 : Improvements from within</p> <p>Topics:</p> <ol style="list-style-type: none"> Regulator’s Point of View <i>Otoritas Jasa Keuangan of Indonesia</i> Managing and Capitalizing on Customer Complaints <i>Mrs Inggit Primadevi, Associate Director, The Nielsen Company Indonesia</i> Escalate Branding <i>Mrs Anne Mutia Ridwan, CEO at Ogilvy Group Indonesia</i> Delivering Promises: Claims Testimony <i>Facilitator by Mr. Abitani Taim, Department Head of Product Development of AAUI</i> <p>Moderator : <i>Mr. Robert Pek, Director PT. Asuransi Raksa Pratikara</i></p>	Main Venue – Pecatu Hall 3 & 5
12.00-14.00	Lunch	Tanjung Bena
	Friday Prayer	Legian Room
12.00–17.00	RENDEZVOUS (networking)	Pecatu Hall 1 & 2
12.00–15.00	Distribution of Certificate	Registration Desk
Saturday, October 27 th , 2018		
06.30 – 07.00	Breakfast at Golf Club	New Kuta Golf, Pecatu
07.00 – 12.00	Golf Tournament 24 nd IR – Shotgun	
12.00 - 13.00	Lunch & Winner Award	